THE MINISTRY OF THE FEDERATION WALLONIA BRUSSELS, A KEY PLAYER IN THE AREA OF SOCIETAL RESPONSIBILITY

SUMMARY OF INDICATORS

Directorate General of Budget and Finance, Debt Agency, February 2018

More than 75% of the budget allocated to education • High social performance • Gender mainstreaming in FWB policies • Nearly €60 million in Student Allowances • Eco-dynamic label • 57,000 births per annum • 639,000 affiliates in sport federations • 187,000 students in higher education • Nearly 200 museums and cultural centres • More than 75% of the budget allocated to education • High social performance • Gender mainstreaming in FWB policies • Nearly €60 million in Student Allowances • Eco-dynamic label • 57,000 births per annum • 639,000 affiliates in sport federations • 187,000 students in higher education • Nearly 200 museums and cultural centres • More than 75% of the budget allocated to education • High social performance • Gender mainstreaming in FWB policies • Nearly €60 million in Student Allowances • Eco-dynamic label • 57,000 births per annum • 639,000 affiliates in sport federations • 187,000 students in higher education • Nearly 200 museums and cultural centres • More than 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The Federation Wallonia-Brussels acts directly for the well-being of French-speaking people in Belgium and guarantees them access throughout their lives to essential development areas such as education, culture, sport, solidarity...

Such expertise naturally brings the FWB towards socially responsible entities. It remains to be seen whether the Ministry fulfills the competences attributed to it in efficient, effective ways and with the will to make a lasting impact on society.

To answer this question, since 2011, the Ministry has asked to the audit of all its processes by an independent non-financial rating agency. It conducted its latest analysis in 2016 and considers the results to be robust and improved.

According to analysts, our department particularly stands out on social aspects; human resources management, non-discrimination, equal opportunities and social commitment are specifically welcomed by the agency.

This brochure presents the main CSR indicators. They illustrate the evolution and effectiveness of the FWB policies aimed at improving the well-being of citizens as well as its own employees.

Frédéric Delcor
General Secretary

DEMOGRAPHY AND POPULATION

Belgian communities do not relate to a territory but to a community of people: French speakers, Dutch speakers and German speakers.

The majority of the target audience for the Federation Wallonia-Brussels policies consists of children and young people, mostly through education.

According to the demographic outlook established by the Federal Planning Bureau and the Statistics DG, the 0-24 year-old age group is expected to grow by 13.5% by 2060 in the Walloon Region and by 28.9% in the Brussels-Capital Region (compared with only 12.8% in Flanders).

Such developments point to major challenges in terms of early childhood care, education and youth support.

Source(s):
MFWB - Directorate General of Budget and Finance
Adjusted budget 2016: liquidation appropriations and budgetary funds (FBML)
LIFE PATH

“The FWB supports citizens throughout their life.”

95.5% coverage rate for deafness screening with newborns

Nearly 170,000 children registered for follow-up in the ONE structure

Nearly 14,000,000 of help to detainees and people awaiting trial

82.1% of the public has access to a local library

24,400 future mothers are annually registered for prenatal consultations at the ONE

300 projects for equal opportunities

4,190,000 young people supported at least one day by the Youth Help Association

1,680 school shows organized

75.1% of men and 76.8% of women with a Certificate of Higher Secondary Education (CESS) enter higher education

43,000 places for children under 2.5 years old

187,000 students in higher education

335,000 students in primary education

43,000 places for children under 2.5 years old

More than 120,000 scholarship recipients

1,319 doping tests carried out

Nearly 24,400 future mothers are annually registered for prenatal consultations at the ONE.

The Federation Wallonia Brussels:
- has 3.6 million Walloons and 1.2 million inhabitants in Brussels
- is a public service of 6,000 people
- has a budget of 9.8 billion euros in 2016

Source(s):
The Federation Wallonia-Brussels in figures, 2017
EMPLOYMENT AT THE FWB

1/ Evolution of the number of persons with disabilities employed at the FWB Ministry from 2010 to 2016

2/ Breakdown of people by entity and sex from 30/06/2014 to 30/06/2016

3/ Teacher employment

- In order to improve the inclusion of staff members with disabilities within the Ministry, the Government has decided to commit resources to establish an «Inclusive Public Service» plan. This plan sets the goal of employing a number of people with disabilities corresponding to 2.5% of jobs. Awareness campaigns for employees are also in place.

- The decree on gender mainstreaming in all Federation policies entered into force on 1 January 2017.

- In order to complete the legal system, the Ministry set up a network of listening units to prevent psycho-social risks. Training in active listening to stress, burn-out... allow these cells to be more effective.

- A social support service is available to employees of the educational institutions, psycho-medical-social centres and other institutions of the French Community. The service covers all employees of the organization.
1/ Evolution of the population

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</thead>
<tbody>
<tr>
<td>Preschool (ordinary + specialized)</td>
<td>181,181</td>
<td>184,779</td>
<td>187,580</td>
<td>188,158</td>
<td>189,588</td>
<td>189,830</td>
</tr>
<tr>
<td>Primary (ordinary + specialized)</td>
<td>322,246</td>
<td>324,232</td>
<td>327,494</td>
<td>330,178</td>
<td>331,319</td>
<td>335,026</td>
</tr>
<tr>
<td>Secondary (ordinary + specialized + CEFA)</td>
<td>360,513</td>
<td>359,389</td>
<td>360,405</td>
<td>364,195</td>
<td>368,164</td>
<td>370,953</td>
</tr>
<tr>
<td>Superior out of university</td>
<td>87,939</td>
<td>86,403</td>
<td>89,118</td>
<td>91,829</td>
<td>94,266</td>
<td>95,430</td>
</tr>
<tr>
<td>University</td>
<td>76,973</td>
<td>83,977</td>
<td>85,806</td>
<td>87,112</td>
<td>89,459</td>
<td>91,729</td>
</tr>
<tr>
<td>Artistic education with reduced hours</td>
<td>97,634</td>
<td>97,654</td>
<td>98,416</td>
<td>97,970</td>
<td>97,854</td>
<td>98,601</td>
</tr>
<tr>
<td>Distance Education (Potentially Active Registrants)</td>
<td>29,453</td>
<td>28,957</td>
<td>27,502</td>
<td>25,770</td>
<td>23,356</td>
<td>20,446</td>
</tr>
</tbody>
</table>

2/ Evolution of the average annual cost per pupil / student for the Federation Wallonia-Brussels, at constant prices from 2005-2006 to 2014-2015

<table>
<thead>
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</tr>
</thead>
<tbody>
<tr>
<td>Ordinary fundamentals</td>
<td>100.0</td>
<td>101.8</td>
<td>101.4</td>
<td>103.7</td>
<td>105.8</td>
<td>106.2</td>
<td>108.0</td>
<td>108.0</td>
<td>108.7</td>
<td>106.6</td>
</tr>
<tr>
<td>Preschool</td>
<td>100.0</td>
<td>102.9</td>
<td>102.6</td>
<td>105.9</td>
<td>107.6</td>
<td>106.8</td>
<td>108.5</td>
<td>109.3</td>
<td>109.6</td>
<td>109.0</td>
</tr>
<tr>
<td>Primary</td>
<td>100.0</td>
<td>101.2</td>
<td>100.7</td>
<td>102.7</td>
<td>105.1</td>
<td>106.1</td>
<td>107.9</td>
<td>107.7</td>
<td>108.5</td>
<td>105.7</td>
</tr>
<tr>
<td>Ordinary secondary</td>
<td>100.0</td>
<td>101.4</td>
<td>102.3</td>
<td>104.0</td>
<td>106.4</td>
<td>105.0</td>
<td>105.1</td>
<td>104.0</td>
<td>103.4</td>
<td>106.6</td>
</tr>
<tr>
<td>Full exercise</td>
<td>100.0</td>
<td>101.6</td>
<td>102.5</td>
<td>104.1</td>
<td>106.5</td>
<td>105.0</td>
<td>105.1</td>
<td>104.2</td>
<td>103.4</td>
<td>100.9</td>
</tr>
<tr>
<td>Alternately</td>
<td>100.0</td>
<td>99.1</td>
<td>101.6</td>
<td>106.7</td>
<td>108.6</td>
<td>114.6</td>
<td>112.1</td>
<td>100.4</td>
<td>111.3</td>
<td>96.6</td>
</tr>
<tr>
<td>Specialized</td>
<td>100.0</td>
<td>101.5</td>
<td>102.6</td>
<td>104.3</td>
<td>105.5</td>
<td>105.3</td>
<td>106.9</td>
<td>106.7</td>
<td>107.6</td>
<td>106.9</td>
</tr>
<tr>
<td>Superior out of university</td>
<td>100.0</td>
<td>102.9</td>
<td>102.0</td>
<td>106.8</td>
<td>102.8</td>
<td>101.8</td>
<td>100.1</td>
<td>96.9</td>
<td>96.8</td>
<td>93.5</td>
</tr>
<tr>
<td>University</td>
<td>100.0</td>
<td>98.8</td>
<td>97.5</td>
<td>96.2</td>
<td>91.8</td>
<td>88.7</td>
<td>87.0</td>
<td>84.2</td>
<td>83.4</td>
<td>80.0</td>
</tr>
</tbody>
</table>

Note: Base 100 = 2005-2006.

For university and non-university higher education, a minimum refinancing of €107.5 million over four years (from 2016 to 2019) was decided by the Government in June 2016 (€10 million in 2016; €5 million in 2017, €39 million in 2018, €41 million from 2019). The structural refinancing of 2019 (€41 million euros) is indexed each year from 2020 onwards.

- Based on the fact that the FWB’s PISA test results are below the average of its peer groups (countries or regions*), and that social inequalities and “academic” separation are closely linked, a wide reflection has been put in place to reform the education system. More investments in basic education and a reform of initial teacher trainings are some of the planned initiatives (*source: OECD review of policies for more efficient use of school resources in September 2016).
- The FWB supports the creation of a university program in sign language. The training started in 2016.
- Decretal amendments to social advancement education, in order to reinforce teaching devices and practices to enable the most vulnerable people to train, fit the labour market and rebound in their lives.
- Alternate secondary school and work is possible from 15 years. The alternating student spends at least 40% of the time on business training.

Source(s):
1/ MFWB – General Administration of Education, ARES, CREF
2/ MFWB – General Budget Expenditures (2015), Database: Metering General Administration of Education; Saturn; CREF
BENEFITS OF SOCIAL NATURE

1/ Breakdown of the «Houses of Justice» budget by program in 2015

- SPECIALIZED HELP
- OPERATING COSTS
- Electronic Monitoring Center
- Community Center for Youth who have been divested

2/ Evolution of the number of annual enrolments in childcare structures from 0 to 6 years old from 2009 to 2015

<table>
<thead>
<tr>
<th>Year</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children's consultations</td>
<td>146,288</td>
<td>151,187</td>
<td>152,676</td>
<td>152,951</td>
<td>152,542</td>
<td>153,105</td>
<td>151,170</td>
</tr>
<tr>
<td>Periodic Consultations</td>
<td>7,385</td>
<td>7,929</td>
<td>7,386</td>
<td>7,714</td>
<td>7,415</td>
<td>6,991</td>
<td>7,942</td>
</tr>
<tr>
<td>Sanitary Busses</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>9,322</td>
<td>9,452</td>
<td>9,159</td>
<td>9,277</td>
</tr>
<tr>
<td>Total annual registrations</td>
<td>153,673</td>
<td>159,116</td>
<td>160,062</td>
<td>169,987</td>
<td>169,409</td>
<td>169,255</td>
<td>168,389</td>
</tr>
</tbody>
</table>

3/ Funding of study grants
Change in the average amount and number of study grants from 2008-2009 to 2014-2015

<table>
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<tr>
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<tbody>
<tr>
<td>Number of requests</td>
<td>110,776</td>
<td>110,233</td>
<td>107,895</td>
<td>104,51</td>
<td>-3.0</td>
</tr>
<tr>
<td>Number of grants</td>
<td>51,791</td>
<td>57,939</td>
<td>54,895</td>
<td>52,919</td>
<td>6.0</td>
</tr>
<tr>
<td>Grant rate (in %)</td>
<td>82.8</td>
<td>83.5</td>
<td>84.0</td>
<td>84.11</td>
<td>-2.2</td>
</tr>
<tr>
<td>Average allocation (in euros)</td>
<td>208</td>
<td>224</td>
<td>238</td>
<td>245</td>
<td>17.9</td>
</tr>
<tr>
<td>Total amount (in euros)</td>
<td>19,124,616</td>
<td>20,514,499</td>
<td>20,568,103</td>
<td>20,904,566</td>
<td>9.3</td>
</tr>
<tr>
<td>Secondary / higher amount distribution in relation to the total amount (in %)</td>
<td>37.8</td>
<td>34.9</td>
<td>35.8</td>
<td>35.6</td>
<td>15.8</td>
</tr>
</tbody>
</table>

- The French Community has allocated resources to develop school services and nurseries, as well as health care for socially and economically disadvantaged people (free prenatal and child consultations, housing facilities outside the family environment...), access to sports equipment and cultural heritage in order to promote social cohesion. These resources are distributed equally to all potential beneficiaries.

- The first steps in the framework of a vast anti-discrimination plan are being put in place. This plan includes measures against homophobia and transphobia.

- Faced with the influx of refugees, the FWB quickly set up education centres for newly arrived pupils.

- The FWB grants loans to financially stretched students in secondary and higher education.

- As part of its plan to prevent and fight against radicalism in 2016, the FWB has set up, within the Houses of Justice, a call centre which is open every day.

Source(s):
1/ Adjusted budget 2015: liquidation appropriations and budgetary funds (FBML)
2/ ONE - Directorate of Consultations and Home Visits
3/ MFWB – Allowances and Student Loans Branch
INFRASTRUCTURE OF THE FWB

1/ 2016 budget breakdown (excluding borrowing capacity)

- As part of its administration contract the FWB is committed to reducing the cost of energy consumption for its buildings through bulk purchases.
- Creation of an energy unit (Sustainable Development Department).
- Award of a 100% renewable natural gas and electricity public procurement contract for all the Ministry’s sites. Creation of the energy unit (Sustainable Development Department).
- €600 million loan line from the EIB for the construction and renovation of quality infrastructure with a view to sustainable development.
- Eco-dynamic label for some MFWB buildings.

CULTURE - SPORTS - HOBBIES

1/ Evolution of the number of affiliates and distribution by sex in sports federations at 31/12 from 2010 to 2015

2/ Evolution of the budget ratio “culture” of the Federation Wallonia-Brussels per capita from 2012 to 2016

<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>“Culture” budget</td>
<td>570,144,000</td>
<td>570,799,000</td>
<td>586,986,000</td>
<td>595,141,000</td>
<td>604,708,000</td>
</tr>
<tr>
<td>Population Federation Wallonia-Brussels</td>
<td>4,495,170</td>
<td>4,526,142</td>
<td>4,547,189</td>
<td>4,571,072</td>
<td>4,594,672</td>
</tr>
<tr>
<td>Per capita expenditure ratio</td>
<td>126.8</td>
<td>126.1</td>
<td>129.1</td>
<td>130.2</td>
<td>131.6</td>
</tr>
</tbody>
</table>

Note:
Calculation: the population of the Federation Wallonia-Brussels is calculated by adding the population of the Walloon Region (from which the population of the 9 municipalities of the German-speaking Community is subtracted) and 90% of the population of the Brussels-Capital Region.

Source(s):
1/ MFWB - General Administration of Sport
2/ Adjusted Budgets from 2012 to 2016 and National Register
EXTRA-FINANCIAL RATING

A robust and improved rating issued by Vigeo Eiris: 57/100

The Vigeo Eiris’ proprietary methodology measures the relevance of companies’ and organizations’ commitments, the effectiveness of their managerial systems, their ability to control risks and improve their performance on all factors of environmental responsibility, governance, social and societal.

**Results synthesis**

<table>
<thead>
<tr>
<th>Environment</th>
<th>Human Rights</th>
<th>Human Resources</th>
<th>Business Behaviour</th>
<th>Corporate Governance</th>
<th>Community Involvement</th>
</tr>
</thead>
<tbody>
<tr>
<td>42</td>
<td>63</td>
<td>70</td>
<td>74</td>
<td>49</td>
<td>57</td>
</tr>
</tbody>
</table>

Overall score: 57/100
- 60-100/100 Advanced
- 50-59/100 Robust
- 30-49/100 Limited
- 0-29/100 Weak

Overall score Trend
- Compared to 2011: +3 points

Overall Rank in Sector: 4/30

Company’s performance [●] comparison with its sector (min – max)

**The strong points:**
- Promotion of social dialogue (81/100).
- Non-discrimination (79/100).
- Respect for freedom of association and the right to collective bargaining (67/100).

**The weak spots:**
- Taking into account social criteria in the supply chain (31/100).
- Consideration of environmental criteria in the supply chain (28/100).
- Protection of water resources (15/100).

The FWB is committed to improving its performance in water resources management and integrating environmental and social criteria into the supply chain (where, however, its efforts are currently aligned with legal requirements) through measures such as: the Sustainable Development Plan, the integration of environmental issues into contractual clauses, training, an employee awareness campaign, etc.

- Overall performance **above the industry average.**
- The best performance of the FWB is in the **social field** (promotion of social dialogue and respect for freedom of association and the right to collective bargaining).
- The FWB has put in place **appropriate policies** to promote **access to public services and infrastructure** for socially and economically disadvantaged people.
- An advanced score for the management of **relations with its citizens.**
- The FWB achieves an advanced score in **human resources management.**